Revision Date: 3/10/2021 Board Approval Date: 3/17/2021



Online Privacy Policy

Security Trust & Savings Bank respects the privacy of its customers' sensitive financial information. We understand that our customers provide sensitive information to the Bank through the course of daily business and are committed to handling such information requires utmost care.

This policy covers Security Trust & Savings Bank's online services including:

- The Bank's webpage (<u>www.securitybanksl.com</u>).
- Mobile banking.
- Security Trust & Savings Bank-branded social media sites or pages.
- Any interactions you may have while viewing content provided through one of the Bank's advertising campaigns.

Information We Collect

Personal Information

When you visit Security Trust & Savings Bank's website, none of your account and personal information is collected and stored on the Bank's systems. If you choose to utilize our online services, such as online banking, mobile banking, or contact us via email, we may collect personally identifiable information from or about you such as your name, email address, mailing address, and telephone number(s). Personal information gathered through e-mail will not be sold nor will it be shared with any individuals or businesses outside the bank unless required to do so by law.

<u>Note:</u> If you are sending e-mail to Security Trust & Savings Bank, please note that e-mail is not necessarily a secure means of communication with us. If the information you are sending is of a sensitive nature, you should consider sending it by postal mail or contacting us via telephone at (712) 732-3022.

Usage and Other Information

In addition to the personal information described above, Security Trust & Savings Bank may collect certain information about your use of our online services. The Bank may capture the IP address of the device you use to connect to the online service, the type of operating system and browser you use to ensure proper functionality of those services. We or our third-party partners may also use cookies, web beacons or other technologies to collect and store other information about your visit to, or use of, our online services.

Security Trust & Savings Bank Mobile

For your convenience, Security Trust & Savings Bank offers you the ability to access some of our products and services through mobile applications and mobile-optimized websites. When you interact with us through our mobile app, we may collect information such as unique device identifiers for your mobile device, your screen resolution, operating system, and information about your location (to help you find a nearby bank branch or ATM),

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username, and password. The Bank will ask your permission before collecting certain information (such as precise geo-location information) through Security Trust & Savings Bank Mobile.

Bill Pay Service (Mobile and Online)

Security Trust & Savings Bank may also collect payment information, social security numbers, driver's license numbers (or comparable) when you provide such information while using our online bill pay services and where we believe it is reasonably required for ordinary business purposes.

Contact Information

Security Trust & Savings Bank welcomes your comments regarding our Online Privacy Policy. If you believe that the Bank has not adhered to this policy, please contact us by phone at (712) 732-3022 and ask to speak with the IT Coordinator, or email at admin@securitybanksl.com. We will use all reasonable means to promptly determine and resolve the issue.